We celebrate your generosity and hope to make the experience of giving seamless and joyful. The following are general instructions to maximize your generosity and support the charities and causes that matter most to you as you continue your giving journey.

If you have questions, please don’t hesitate to reach out to us at thriventcharitable@thrivent.com or 800-365-4172.

Thank you for trusting us with your generosity. We are grateful to serve you.

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Step 1: Log In to Your Fund Dashboard

You can access your charitable fund(s) online through your fund dashboard. Here, you can view your fund balances and activity, recent fund statements, and other important documents.

To log in for the first time, go to https://www.thriventcharitable.com/manage-fund/access-your-fund.

1. Once you arrive at the Access Your Fund page, click “Log In”.
2. Once you arrive at the Log In screen, select “Reset Password”.

Questions? Please don’t hesitate to contact our team for additional assistance at thriventcharitable@thrivent.com or call 800-365-4172.
Step 2: Verify Your Account

After clicking on reset password, you will be directed to the Reset Password screen.

1. Here, you will need to enter the "Username" you received in your Welcome Email from Thrivent Charitable and the "Primary Telephone Number" that you provided to Thrivent Charitable that you can receive a verification code on.

2. You can select to receive a text-based ("Text Message") authentication code, or you can select to receive a phone "Call" with a verbal authentication code.

3. Once you select the method of receipt, click on the "Send Verification Code" button.

4. Once the Authentication screen loads, enter the "Authentication Code" you received via a phone call or text message.

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Step 3: Enter Your New Password

1. Enter a new password in the “New Password” field and also in the Re-Type field.

When entering a new password for your account, please follow the below requirements:

- Passwords must not contain your user ID anywhere in the password
- Passwords must be at least 6 characters long
- Passwords cannot be longer than 10 characters
- Passwords must contain at least 2 letters
- Passwords must contain at least 2 number(s)
Step 4: Log In & Explore Your Fund Dashboard

Now that you have established your new password, you can log in to your Fund Dashboard to start making grants and managing your account. Through your Fund Dashboard, you can view your:

1. Giving history
2. Financial professional (if applicable)
3. Fund Balance information
4. Recent and historical statements
5. Contributions to your fund
6. Recent, requested, and pending grants

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